



Test Taker Experience

Screenshot Walkthrough

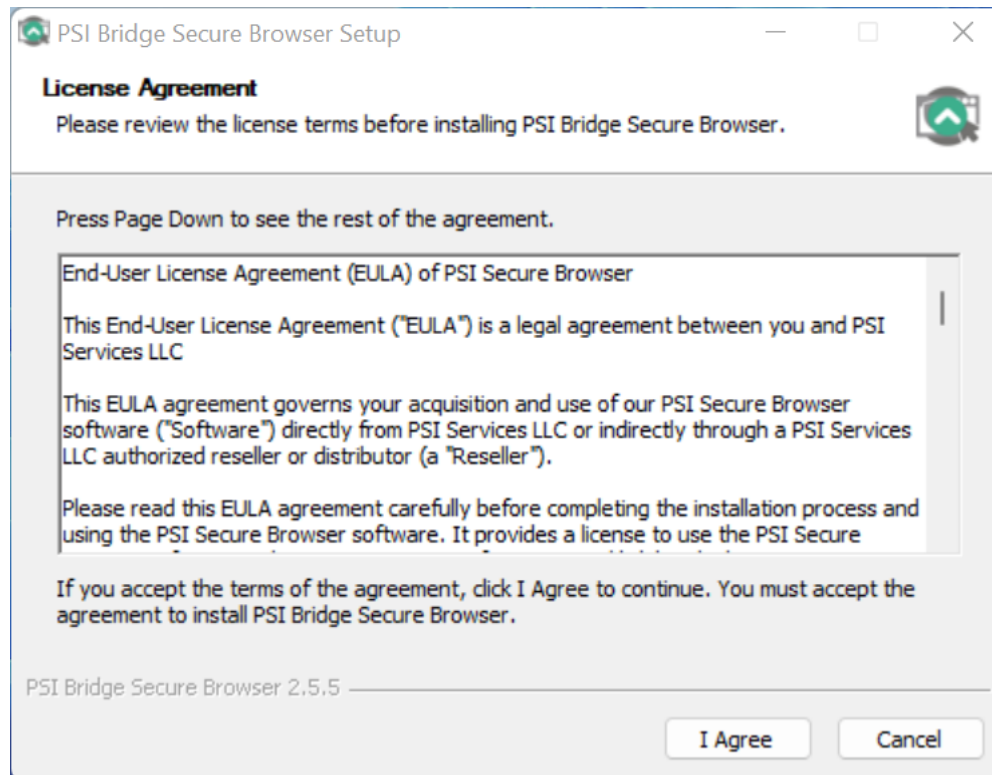
NOVEMBER 2022

Pre-Test/Check In Experience

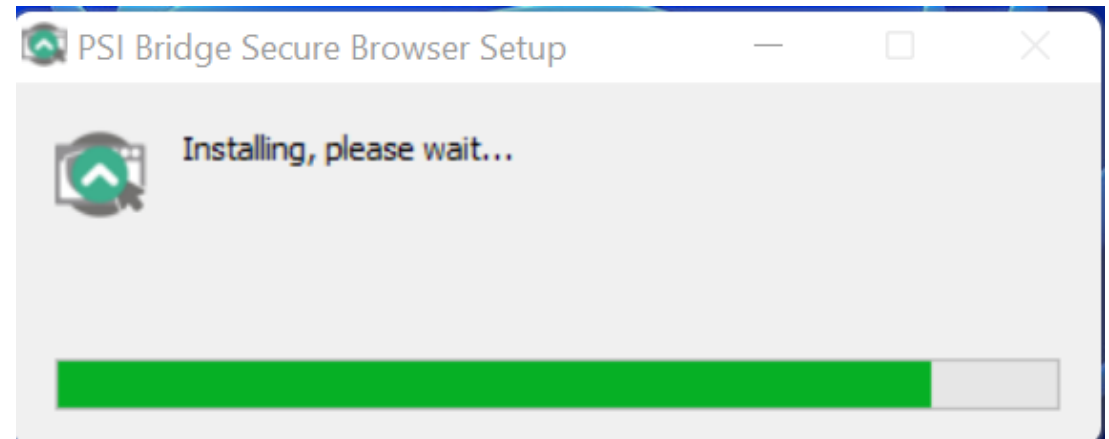


Secure Browser Install (when applicable)

License Agreement for install if Secure Browser not already installed



Installation screen



Initial Loading Screen

- System Check running in the background



Please wait while the system is loading...

Secure Browser Update (when applicable)

P S I Secure Browser
File View

v2.5.5 Bridge uat



Please be patient while an update to the P S I Bridge Secure Browser is being installed.

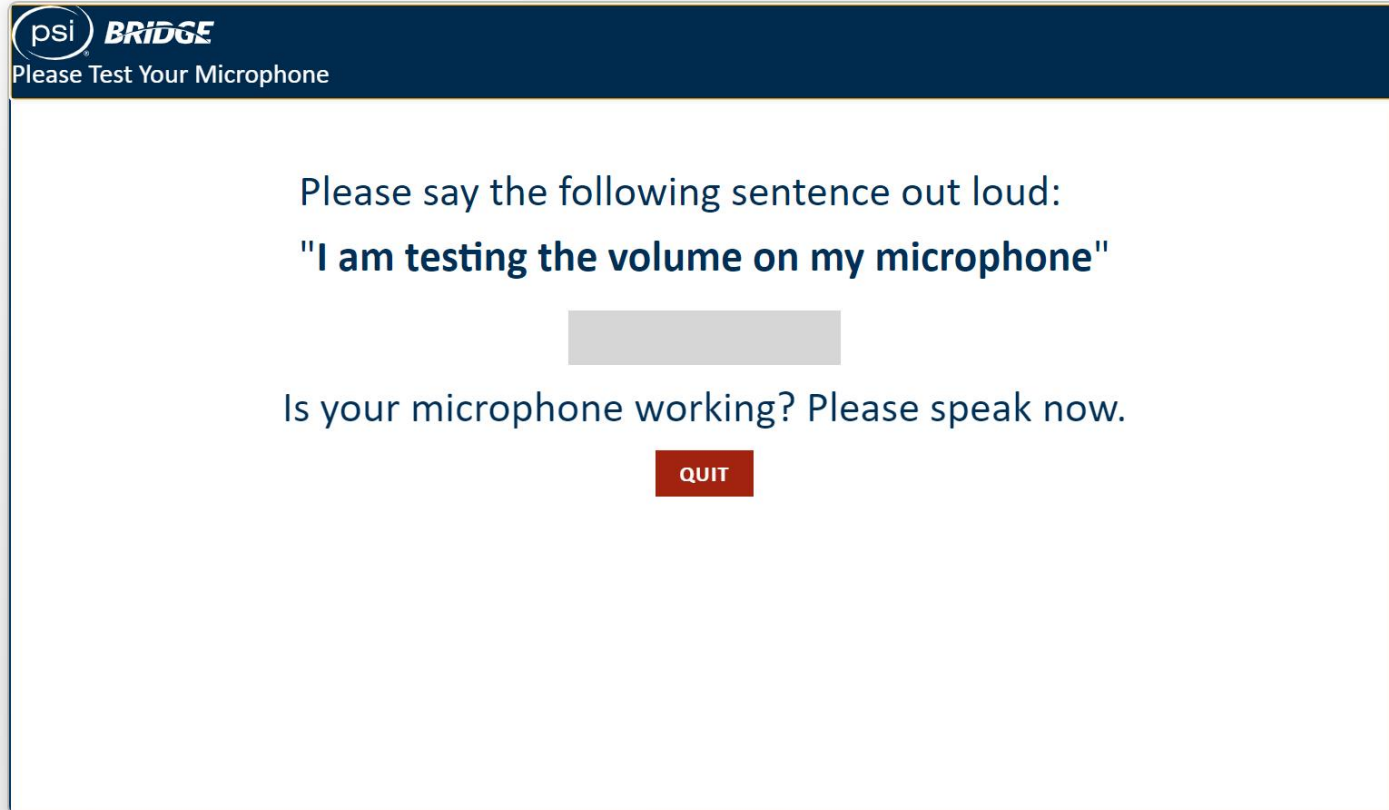
When installation is complete it will quit and restart.

If P S I Secure Browser does not restart within one minute, please try again or try reinstalling.



Mic Check

PSI Secure Browser 2.5.5
File View



The screenshot shows a web browser window titled "PSI Secure Browser 2.5.5" with a menu bar containing "File" and "View". The main content area has a dark blue header with the "psi BRIDGE" logo and the text "Please Test Your Microphone". Below the header, the text reads: "Please say the following sentence out loud: 'I am testing the volume on my microphone'". A grey rectangular bar is positioned below the sentence. Further down, it asks "Is your microphone working? Please speak now." and features a red "QUIT" button.

psi **BRIDGE**
Please Test Your Microphone

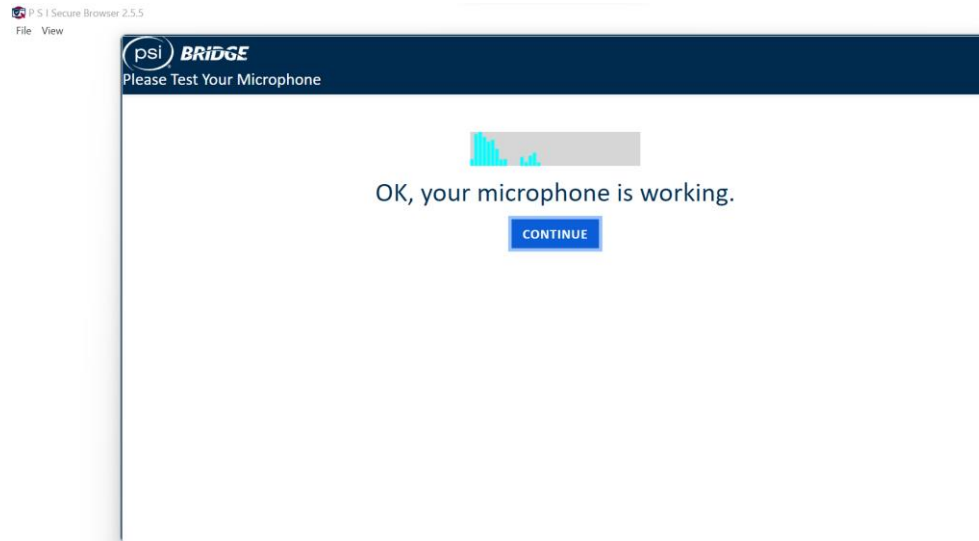
Please say the following sentence out loud:
"I am testing the volume on my microphone"

Is your microphone working? Please speak now.

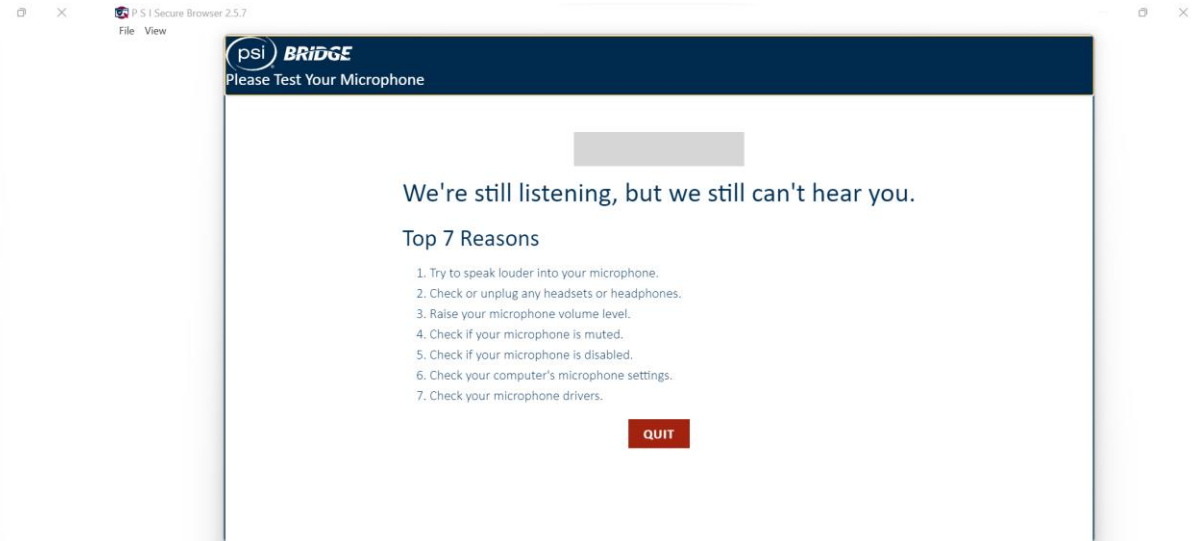
QUIT

Mic Check Confirmation

Mic Check Passed



No Audio Detected



Security Check (skip this screen if pass)

The screenshot shows a browser window titled "PSI Secure Browser 2.6.0" with a menu bar containing "File" and "View". The browser address bar shows "U.S., Ca. +1 844 267 1017" and "Intl. +1 617 564 9052". The main content area is titled "psi BRIDGE Security Check" and contains the following text: "To take the exam, your system must meet certain security requirements. Please complete the necessary actions below and press NEXT to continue." Below this is a section titled "System Requirements" with a table of requirements. The first requirement, "Number of allowed monitors during session: 3", is marked as "pass" with a green checkmark. The second requirement, "No prohibited applications or processes during session", is marked as "fail" with a red X and lists "Notepad" as a prohibited application, with a "TERMINATE THIS APPLICATION" button. At the bottom left are "QUIT" and "RECHECK" buttons. On the right side of the interface is a "Chat" window with a text input field and a "SEND" button. The browser window also shows standard navigation and zoom controls.

PSI Secure Browser 2.6.0
File View

psi BRIDGE

U.S., Ca. +1 844 267 1017
Intl. +1 617 564 9052

Security Check

To take the exam, your system must meet certain security requirements. Please complete the necessary actions below and press NEXT to continue.

System Requirements

Requirement	Status	Action Required
Number of allowed monitors during session: 3	✓ pass	Number of Monitors Detected: 2. No action required
No prohibited applications or processes during session	✗ fail	Please close the following prohibited application: Notepad TERMINATE THIS APPLICATION

QUIT RECHECK

Chat

SEND

Privacy Agreement

PSI Secure Browser 2.5.7

File View

psi

LIVE CHAT

100%

CLOSE

PSI

Privacy Agreement

By clicking **AGREE**, you authorize us to access, monitor and record your computer's camera, microphone, and browser until you complete the exam and close the browser. This is required to uphold the integrity of the remote testing process. We respect your privacy. The recorded information will not be sold or made available to any third party except as required or approved by the organization on whose behalf the exam is being delivered or as required by law.

CANCEL EXAM **AGREE**

© 2022 PSI Services, LLC

Admission Rules

The screenshot shows a web browser window titled "PSI Secure Browser 2.5.7". The browser's address bar contains "psi". The page content includes a "LIVE CHAT" button in the top right corner, a "psi" logo in the top left, and a "CLOSE" button next to a video feed placeholder. The main heading is "Solutions Bridge Demo", followed by the text "WE ARE ALMOST READY TO GET STARTED!". Below this, a message states: "Please review the following Admission Rules required for the exam:". The rules are organized into three sections: "General Instructions", "Not Allowed", and "Allowed". At the bottom, there are two buttons: "CANCEL EXAM" and "AGREE". A copyright notice "© 2022 PSI Services, LLC" is located in the bottom right corner.

PSI Secure Browser 2.5.7
File View
psi LIVE CHAT 100% CLOSE

psi

Solutions Bridge Demo

WE ARE ALMOST READY TO GET STARTED!

Please review the following Admission Rules required for the exam:

General Instructions

- Do not use cell phones, smartwatches, tablets, or any other type of electronic devices
- Do not capture the screenshots of the test screens or the test results page
- Do not talk, whisper, or move your lips
- Avoid covering your mouth
- You must have your entire face visible to the camera
- Exam setting must be in private space, not an open public area
- You must remain at your workspace area (desk or table)
- Workspace must be well lit with proper lighting
- Both hands must be on or above your workspace area

Not Allowed

- Breaks
- Reference materials
- Scratch paper (pen/pencil)
- Dry erase white board (with dry erase marker)
- Calculator

Allowed

- Food or drinks

Certain violations may result in termination of your exam and possible forfeiture of your exam fees.

If you need any assistance during your exam, click the chat option in the toolbar.

Thank you and we wish you success!

CANCEL EXAM **AGREE**

© 2022 PSI Services, LLC

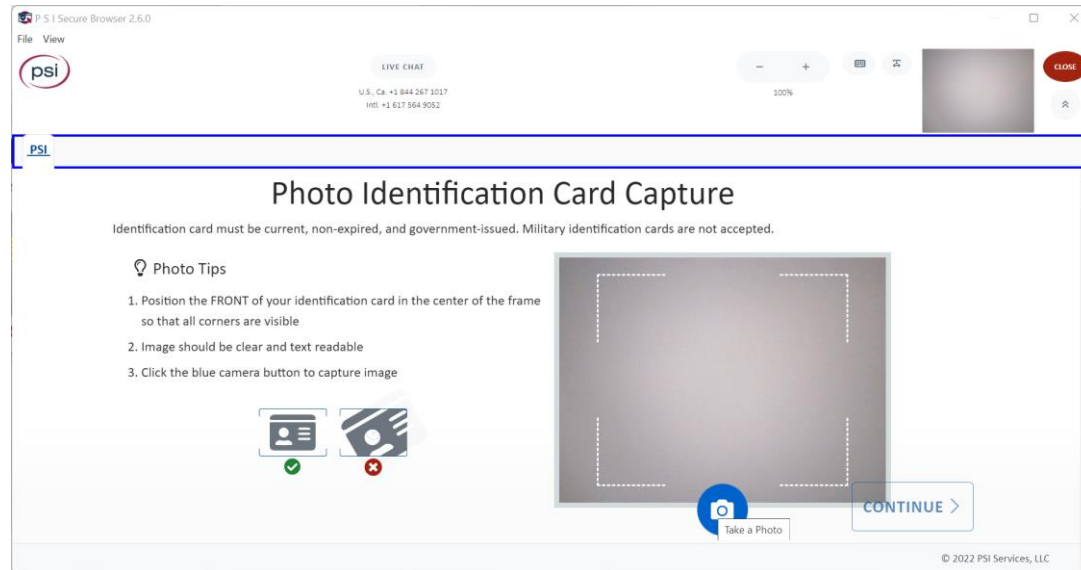
Artifact Collection

2 Photo Captures, and 4 Video Scans

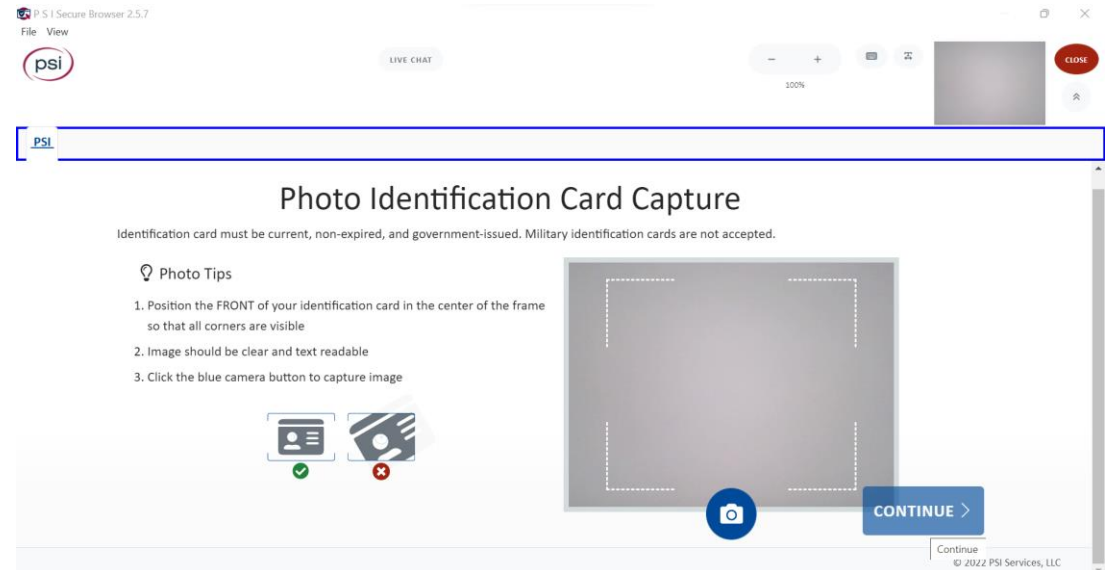


Photo Identification

Before Capture



After Capture



360° Room Scan

Before Capture

The screenshot shows the PSI Secure Browser interface. At the top, there is a navigation bar with the PSI logo, a 'LIVE CHAT' button, and zoom controls. Below this is a header with the PSI logo and the title '360° Room Scan'. The main content area contains instructions: 'Starting with the camera facing the left wall, rotate in a full circle (360°) to show all four walls of the room.' This is followed by a 'Video Tips' section with a list of five instructions. A large grey rectangle with a dashed border represents the camera's field of view. At the bottom of this rectangle is a blue video button. To the right of the rectangle is a 'CONTINUE >' button. A small inset window at the bottom center shows a countdown timer for 14 seconds.

PSI Secure Browser 2.5.7

File View

psi

LIVE CHAT

100%

close

360° Room Scan

Starting with the camera facing the left wall, rotate in a full circle (360°) to show all four walls of the room.

🔔 Video Tips

1. Keep the camera as level as possible when rotating
2. Video should be slow and thorough
3. You have **15** seconds to complete your scan
4. Click the blue video button to begin and red stop button to end your scan
5. Your video may take a few seconds to upload

© 2022

After Capture

The screenshot shows the PSI Secure Browser interface after the scan. The main content area contains the same instructions as the 'Before Capture' screen. Below the instructions is a video player showing a 0:14 / 0:14 duration. Below the video player are two buttons: a red 'RETAKE' button and a blue 'PLAY' button. Below these buttons is the text 'Please review your video for accuracy'. At the bottom right is a 'CONTINUE >' button. A small inset window at the bottom center shows a countdown timer for 14 seconds.

PSI Secure Browser 2.5.7

File View

psi

LIVE CHAT

100%

close

Starting with the camera facing the left wall, rotate in a full circle (360°) to show all four walls of the room.

🔔 Video Tips

1. Keep the camera as level as possible when rotating
2. Video should be slow and thorough
3. You have **15** seconds to complete your scan
4. Click the blue video button to begin and red stop button to end your scan
5. Your video may take a few seconds to upload

0:14 / 0:14

RETAKE

PLAY

Please review your video for accuracy

RETAKE the video

PLAY the video to review or press CONTINUE below

CONTINUE >

© 2022 PSI Services, LLC

Floor To Ceiling Scan

Before Capture

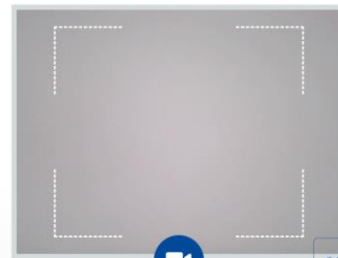


Floor to Ceiling Room Scan

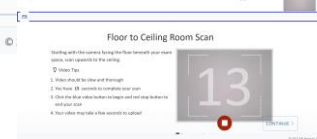
Starting with the camera facing the floor beneath your exam space, scan upwards to the ceiling.

💡 Video Tips

1. Video should be slow and thorough
2. You have **15** seconds to complete your scan
3. Click the blue video button to begin and red stop button to end your scan
4. Your video may take a few seconds to upload



CONTINUE >



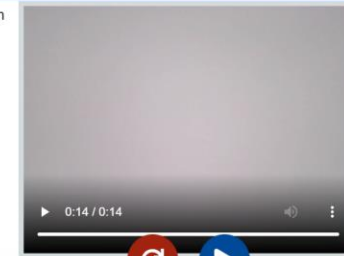
After Capture



Starting with the camera facing the floor beneath your exam space, scan upwards to the ceiling.

💡 Video Tips

1. Video should be slow and thorough
2. You have **15** seconds to complete your scan
3. Click the blue video button to begin and red stop button to end your scan
4. Your video may take a few seconds to upload



Please review your video for accuracy

- 🔄 RETAKE the video
- ▶️ PLAY the video to review or press CONTINUE below

CONTINUE >

Self Accessory Scan

Before Capture

PSI Secure Browser 2.5.7
File View
psi

LIVE CHAT

100%

psi

Self Scan for Accessories

During this scan, please show front and back of wrists, both ears and glasses (if applicable).

🔔 Video Tips

1. Video should be slow and thorough
2. You have **15** seconds to complete your scan
3. Click the blue video button to begin and red stop button to end your scan
4. Your video may take a few seconds to upload

Click to start video recording

CONTINUE >

© 2022

Self Scan for Accessories

During this scan, please show front and back of wrists, both ears and glasses (if applicable).

🔔 Video Tips

1. Video should be slow and thorough
2. You have **15** seconds to complete your scan
3. Click the blue video button to begin and red stop button to end your scan
4. Your video may take a few seconds to upload

14

After Capture

PSI Secure Browser 2.5.7
File View
psi

LIVE CHAT

100%

psi

Selfie Capture

🔔 Photo Tips

1. Position your face in the center of the frame. Background should be free of clutter with good lighting
2. Image should be clear
3. Click the blue camera button to capture image

RETAKE the picture, or press CONTINUE

CONTINUE >

© 2022 PSI Services, LLC

Desk Surface Scan

Before Capture

PSI

Desk Surface Scan

During this scan, please show the desk surface area, including under your laptop and keyboard (if applicable). Lastly, show your cellphone to the webcam and place it out of reach behind you.

Video Tips

1. Video should be slow and thorough
2. You have **15** seconds to complete your scan
3. Click the blue video button to begin and red stop button to end your scan
4. Your video may take a few seconds to upload

CONTINUE >

Click to start video recording

© 2022 PSI Services, LLC

During this scan, please show the desk surface area, including under your laptop and keyboard (if applicable). Lastly, show your cellphone to the webcam and place it out of reach behind you.

Video Tips

1. Video should be slow and thorough
2. You have **15** seconds to complete your scan
3. Click the blue video button to begin and red stop button to end your scan
4. Your video may take a few seconds to upload

14

After Capture

PSI

During this scan, please show the desk surface area, including under your laptop and keyboard (if applicable). Lastly, show your cellphone to the webcam and place it out of reach behind you.

Video Tips

1. Video should be slow and thorough
2. You have **15** seconds to complete your scan
3. Click the blue video button to begin and red stop button to end your scan
4. Your video may take a few seconds to upload

Please review your video for accuracy

RETAKE the video

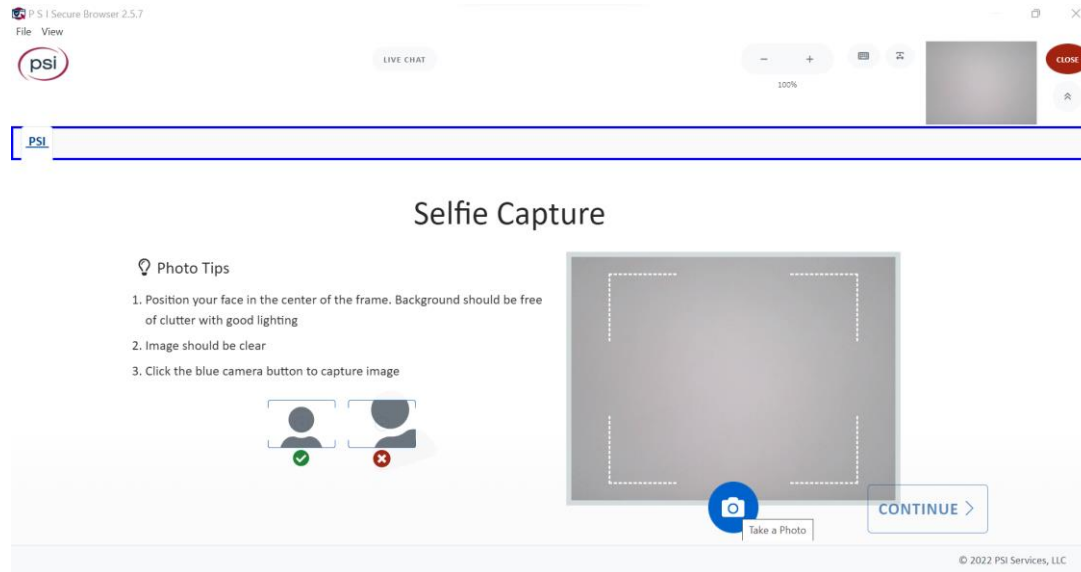
PLAY the video to review or press CONTINUE below

CONTINUE >

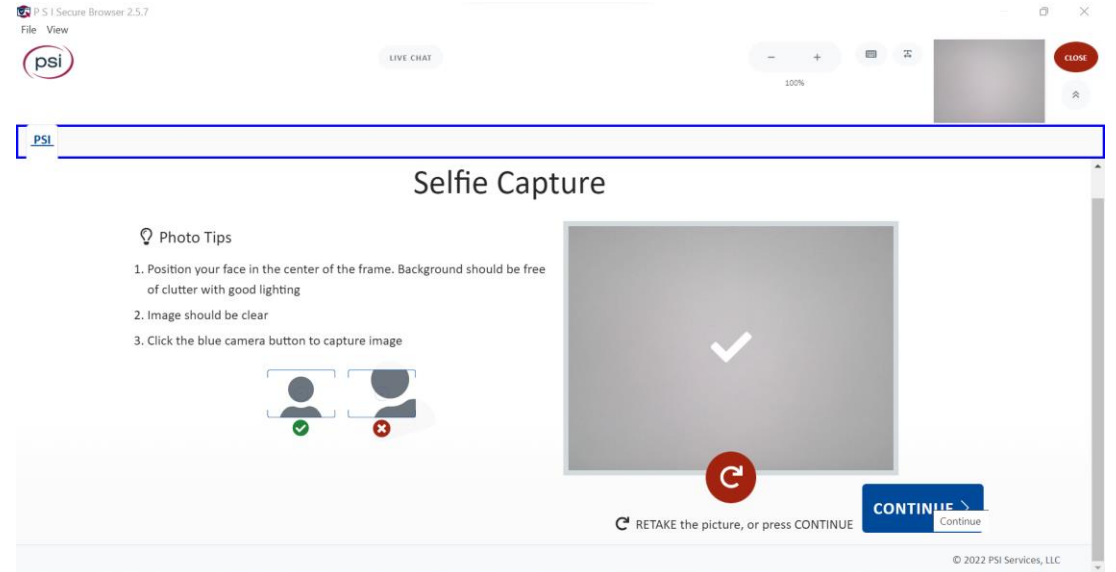
© 2022 PSI Services, LLC

Selfie Capture

Before Capture



After Capture



Connecting to Check In Specialist (CIS)



You will be connected to the next available Check-in Specialist

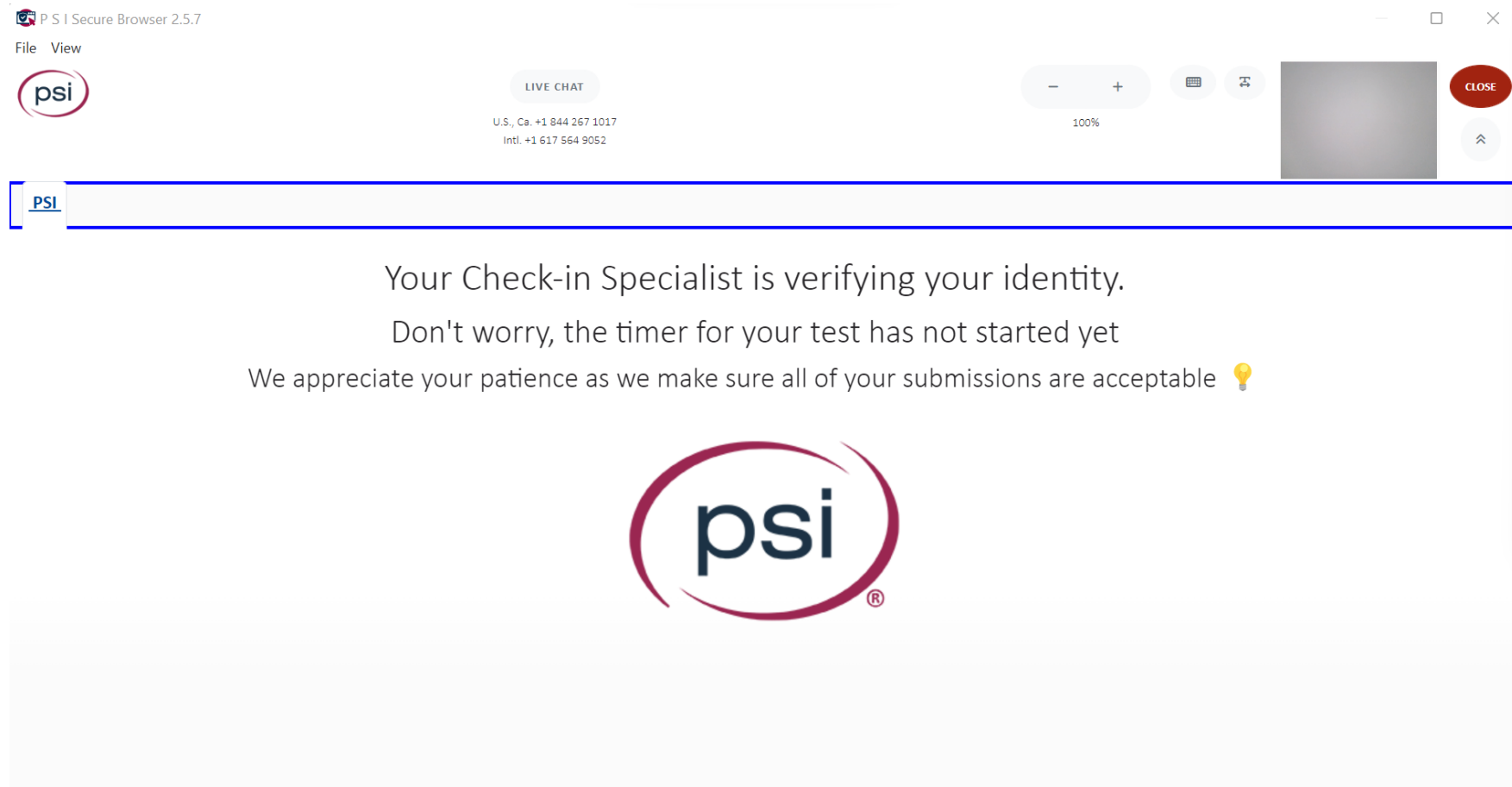
Don't worry, the timer for your test has not started yet

Your check-in submissions have been sent to us 💡

Number of test takers ahead of you: 0



Connected To CIS/CIS Reviewing



The screenshot shows a web browser window titled "P S I Secure Browser 2.5.7". The browser's address bar contains the URL "psi". The page content includes a "LIVE CHAT" button, contact information for the U.S. and international offices, and a verification message. The message states: "Your Check-in Specialist is verifying your identity. Don't worry, the timer for your test has not started yet. We appreciate your patience as we make sure all of your submissions are acceptable." Below the message is the PSI logo.

PSI Secure Browser 2.5.7
File View

psi

LIVE CHAT

U.S., Ca. +1 844 267 1017
Intl. +1 617 564 9052

100%

psi

Your Check-in Specialist is verifying your identity.
Don't worry, the timer for your test has not started yet
We appreciate your patience as we make sure all of your submissions are acceptable 💡

psi®

Admissions Review with CIS

The screenshot shows a web browser window titled "PSI Secure Browser 2.5.7". The main content area is titled "Admissions Process" and features the PSI BRIDGE logo. The page instructs the user to wait for their proctor's guidance and provides a list of four steps: 1. Exam time starts after proctor release; 2. Proctor shares exam information; 3. Restart browser if disconnected; 4. Thank you and good luck. A red button at the bottom indicates "Live monitoring has begun". A chat window on the right shows a message from the proctor at 11:05:05: "Please wait for further instructions from your proctor." with a "SEND" button below.

PSI Secure Browser 2.5.7

File View

psi BRIDGE

Admissions Process

Admissions Process

Please wait for your proctor's guidance

💡 Admissions Process

1. Your exam time will start after the proctor has released your exam
2. Your proctor will share important information about the exam process
3. In the event of a disconnect, restart the browser. After the checkin process, you will be returned to your exam where you left off
4. Thank you and good luck on your exam!

Live monitoring has begun

© 2022 PSI Services, LLC

Chat

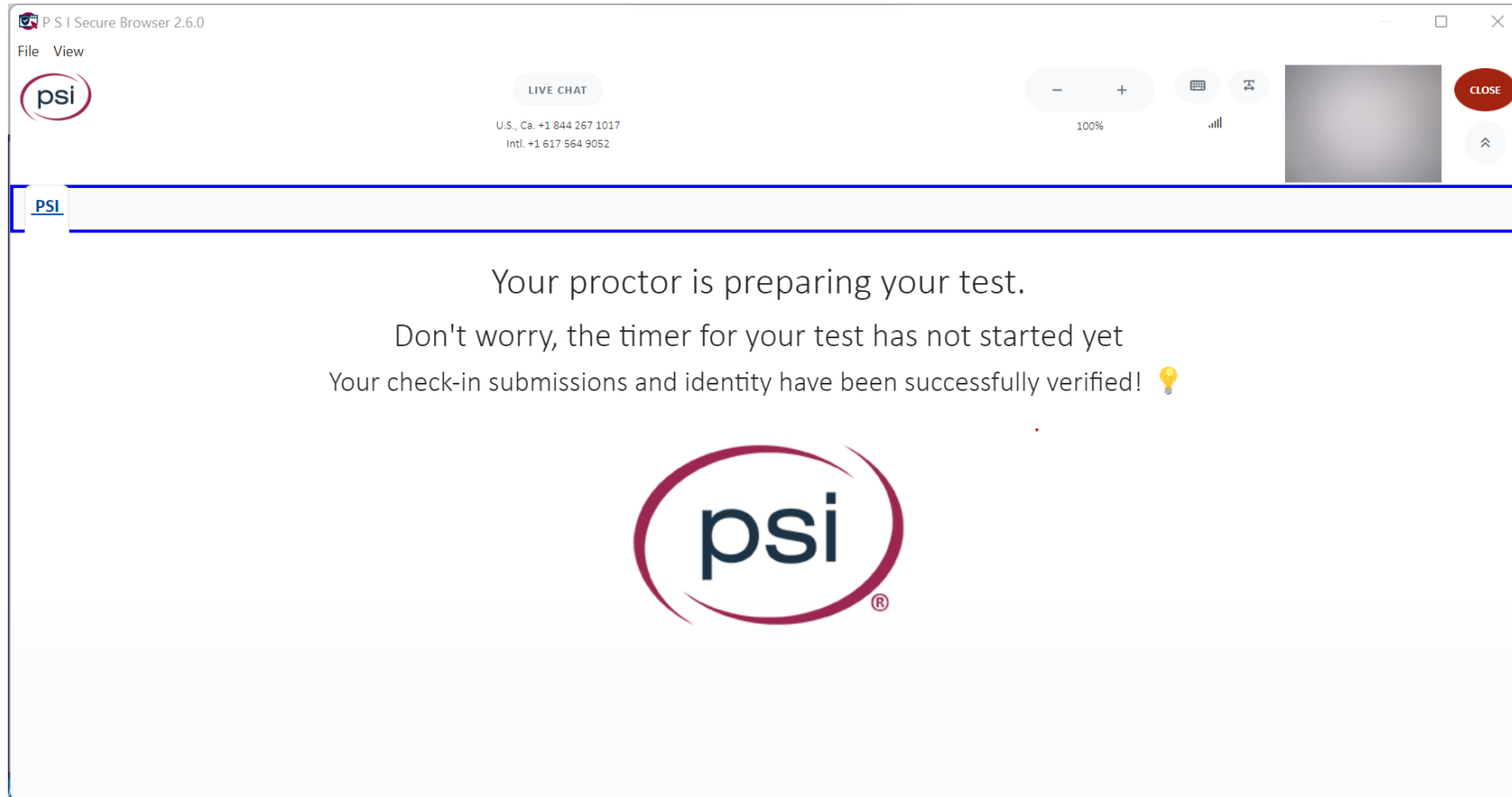
Proctor (11:05:05)
Please wait for further instructions from your proctor.

SEND

Admissions Review Complete

The screenshot shows a web browser window titled "PSI Secure Browser 2.5.7". The browser's address bar contains "PSI". The page content features a central notification box with the text: "Your Admissions Review is complete. Please click OK to close the window." Below this text is a red button labeled "OK". The background of the page is partially visible, showing the text "Don't w... Your check-in s... ted yet... verified! 💡". The browser's interface includes a "LIVE CHAT" button, a zoom level of "100%", and a "CLOSE" button in the top right corner.


Proctor Preparing Test



The screenshot shows a web browser window titled "P S I Secure Browser 2.6.0". The browser's address bar contains "PSI". The page content includes a PSI logo in the top left, a "LIVE CHAT" button, and contact information: "U.S., Ca. +1 844 267 1017" and "Intl. +1 617 564 9052". The main message reads: "Your proctor is preparing your test. Don't worry, the timer for your test has not started yet. Your check-in submissions and identity have been successfully verified!" followed by a lightbulb icon. A large PSI logo is centered at the bottom of the page.

P S I Secure Browser 2.6.0

File View


 LIVE CHAT

U.S., Ca. +1 844 267 1017
Intl. +1 617 564 9052

100%

PSI

Your proctor is preparing your test.
Don't worry, the timer for your test has not started yet
Your check-in submissions and identity have been successfully verified! 💡



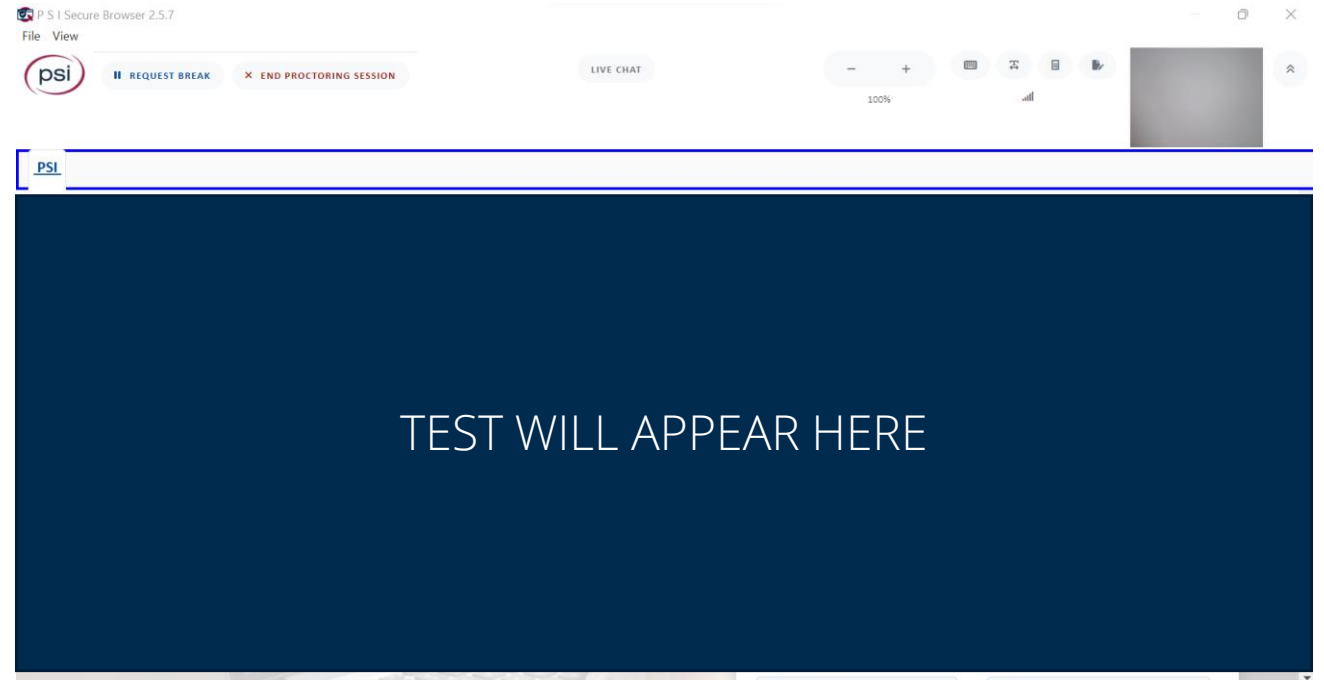
In-Test Experience



Initial Testing Screen

Using the buttons on the top ribbon, the Test Taker can:

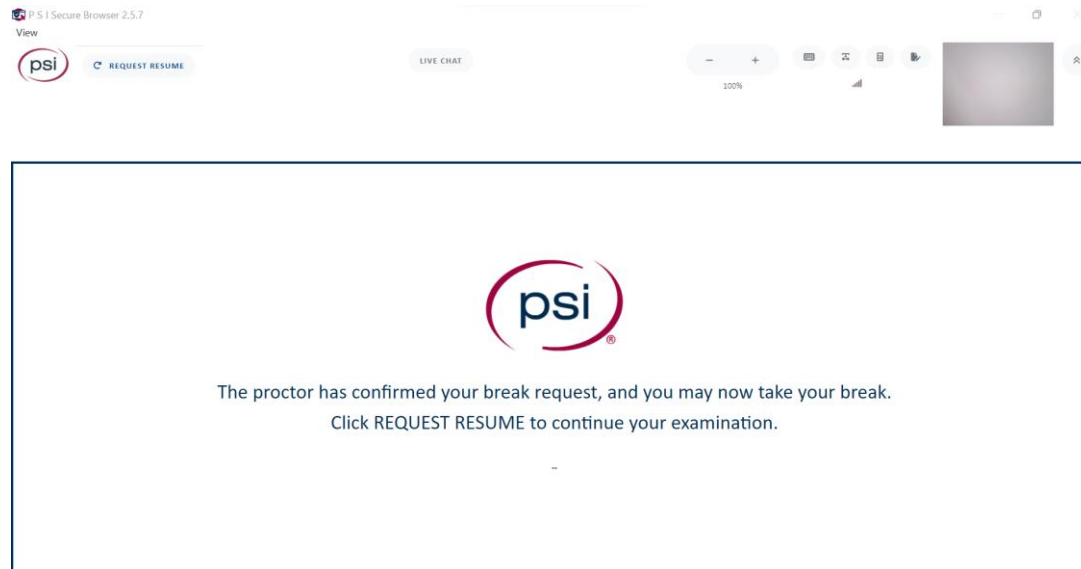
- Request a break
- End the testing session
- Initiate a live instant messaging to chat with the proctor
- Zoom in on content
- Display Keyboard shortcuts
- Expand spacing
- Open inbuilt calculator
- Open inbuilt whiteboard



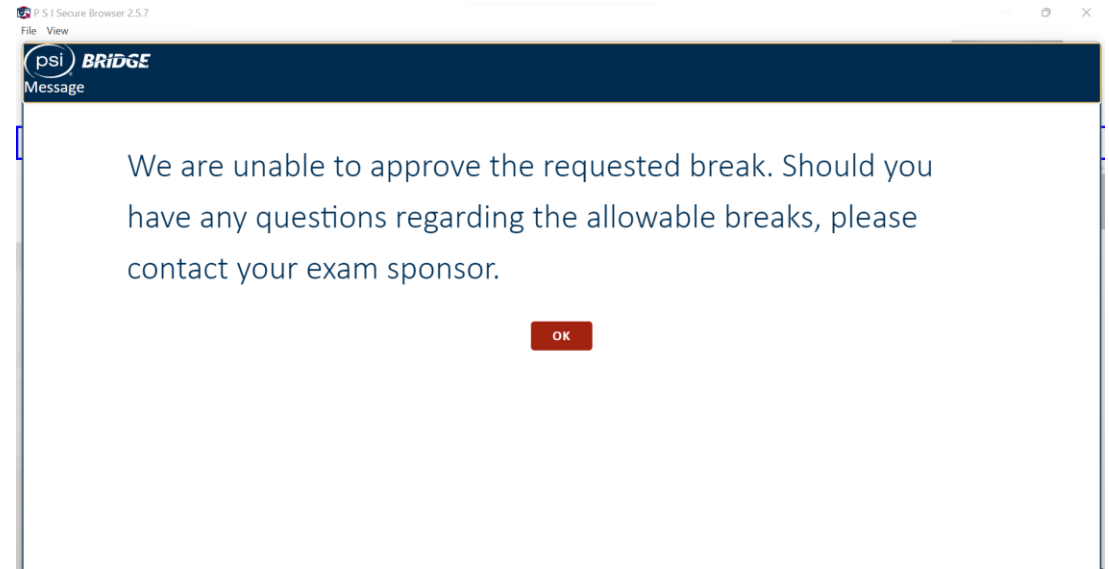
Pauses in Exam

Test Taker May Request a Break

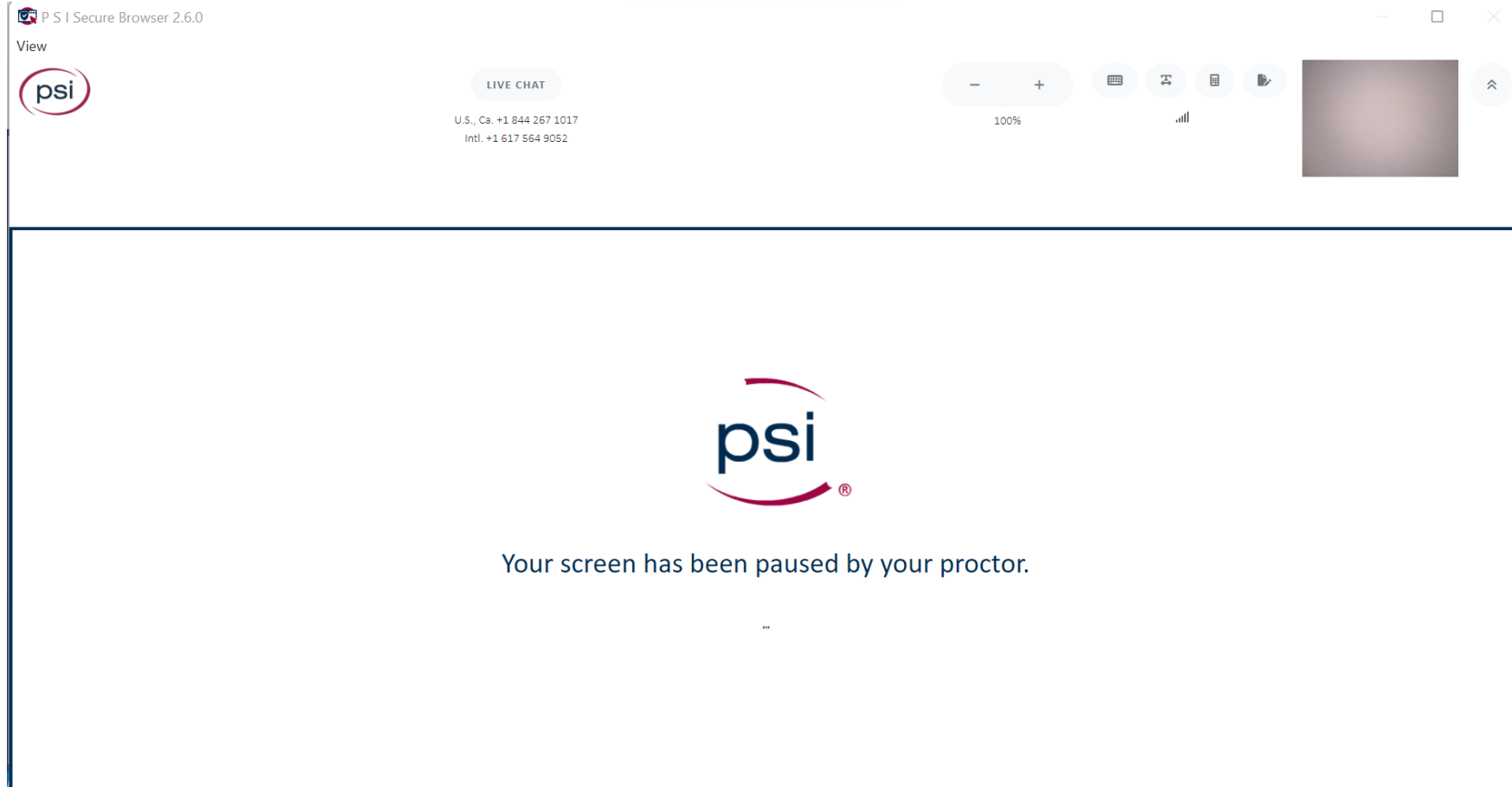
Proctor Approves Break



Proctor Denies Break



Proctor May Pause Exam



Test Taker In-Built Exam Tools

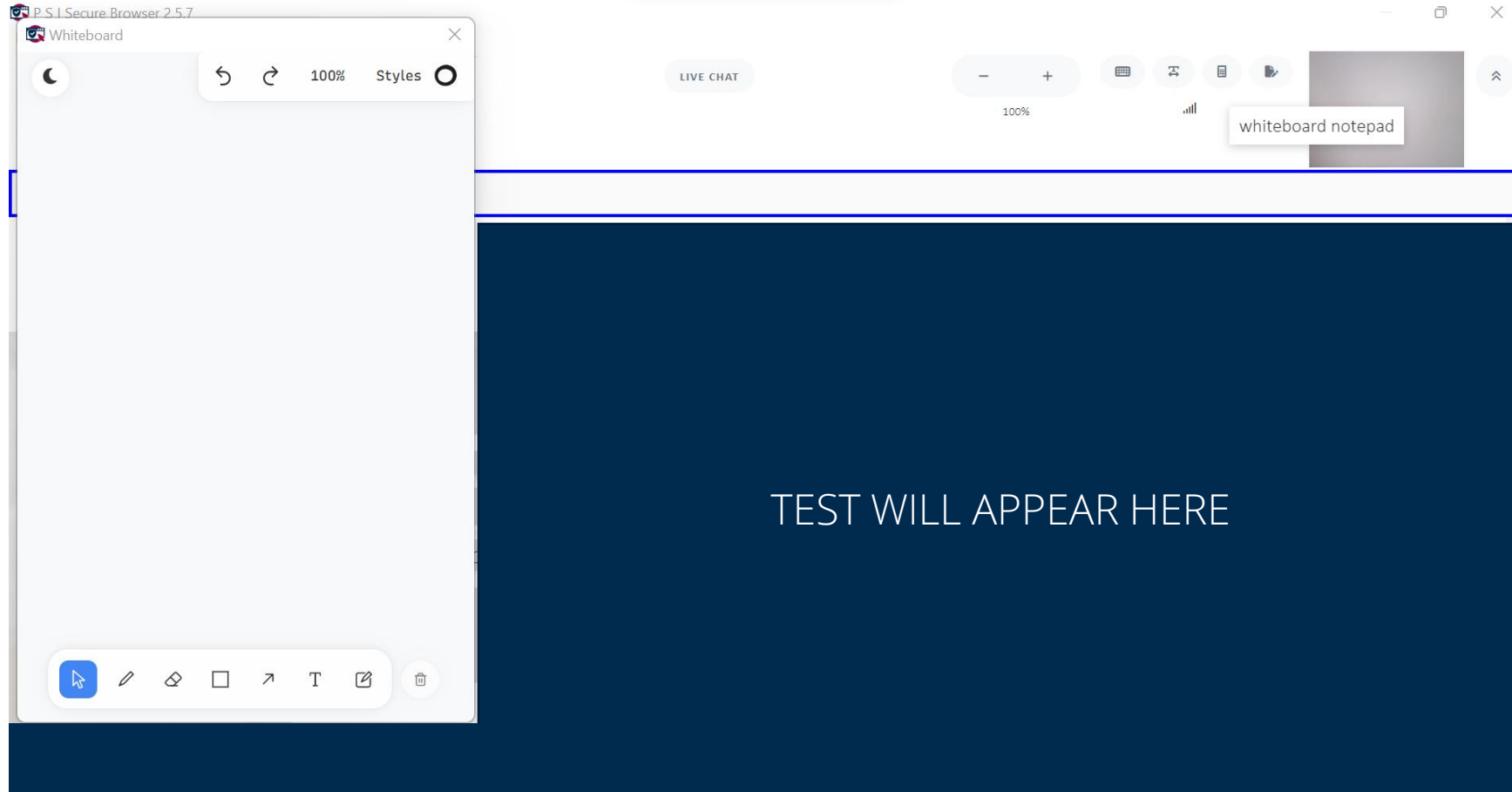
Live Chat, Whiteboard, and Calculator



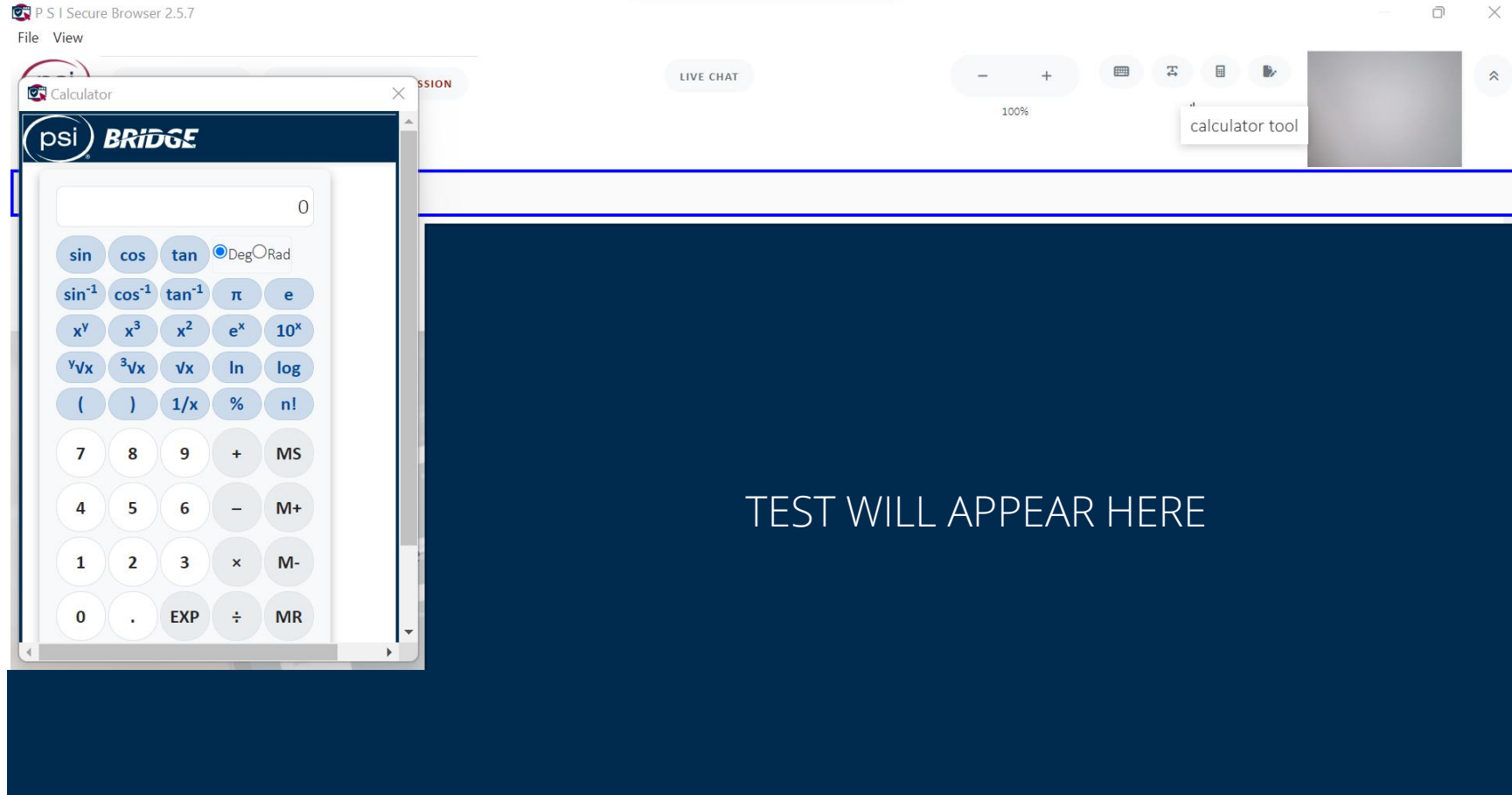
Live Chat With Proctor

The image shows a screenshot of a web browser window titled "PSI Secure Browser 2.6.0". The browser's address bar contains the "psi" logo. Below the address bar, there are two buttons: "REQUEST BREAK" and "END PROCTORING SESSION". To the right of these buttons is a "LIVE CHAT" button. Below the "LIVE CHAT" button, there are two phone numbers: "U.S., Ca. +1 844 267 1017" and "Intl. +1 617 564 9052". The browser's status bar shows "100%" zoom and a signal strength indicator. The main content area of the browser is a dark blue rectangle with the text "TEST WILL APPEAR HERE" in white. In the bottom right corner of the browser window, there is a chat window titled "Chat" with a "CLOSE CHAT" button. The chat window contains a message from "Proctor (13:41:43)" that says "Hello, testing." Below the message is a text input field and a blue "SEND" button.

In-Built Whiteboard



In-Built Calculator



Early Exam Termination

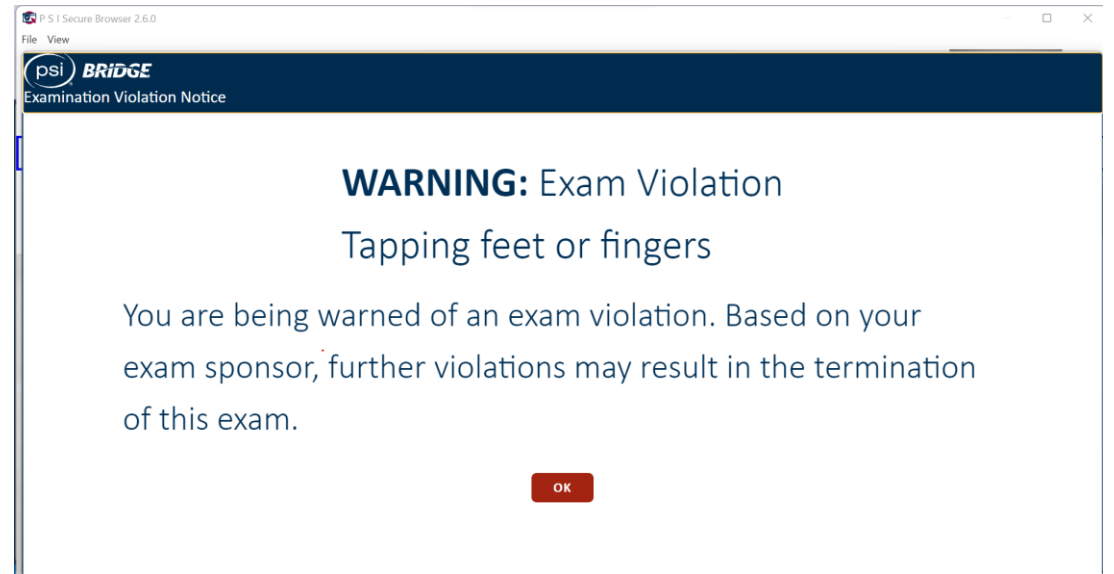
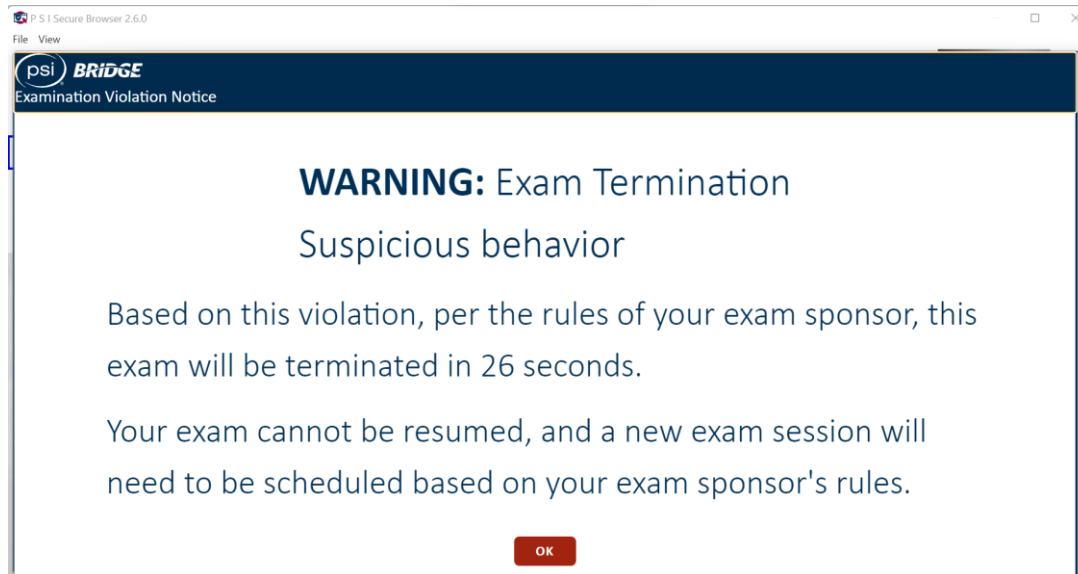
Test Taking Violations



Violation Severity Examples

Violations have different severities. In this example, the test taker's exam session is terminated the first time that the proctor notes "Suspicious Behavior".

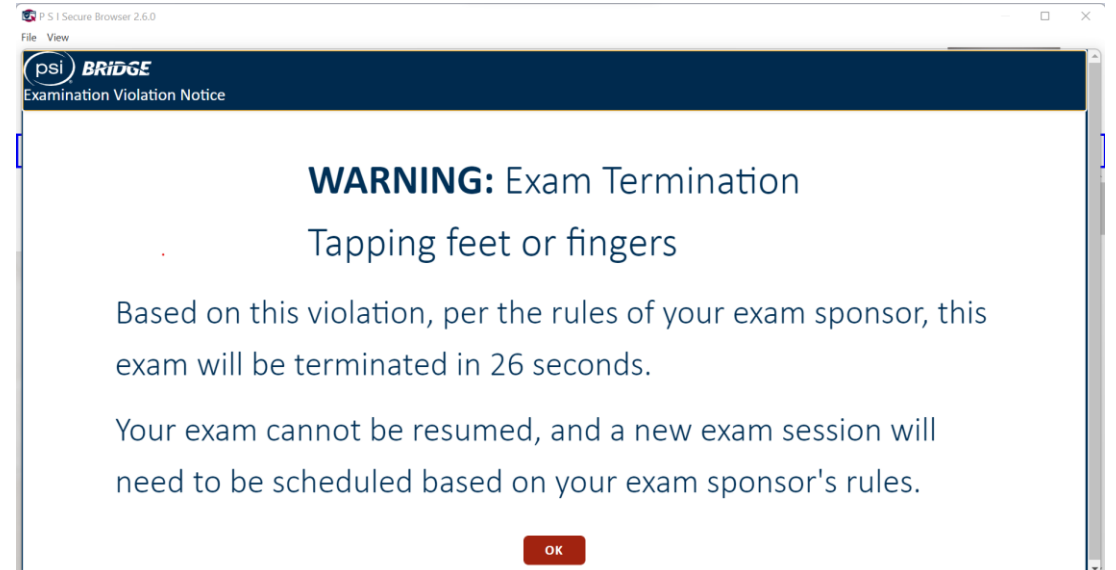
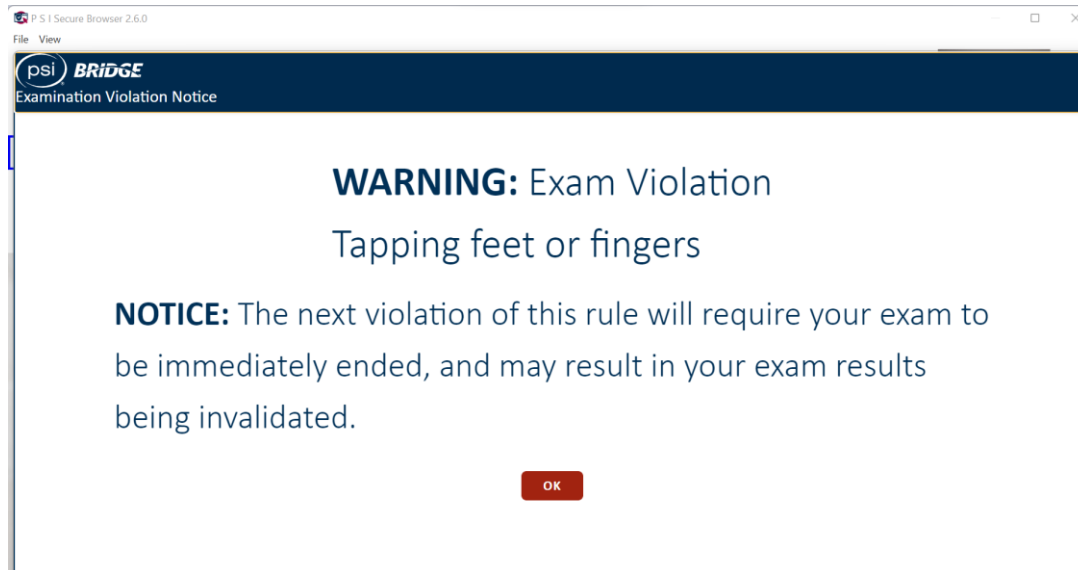
For a less severe violation like "Tapping feet or fingers", test takers will receive only a warning.



Violation Severity Examples (cont.)

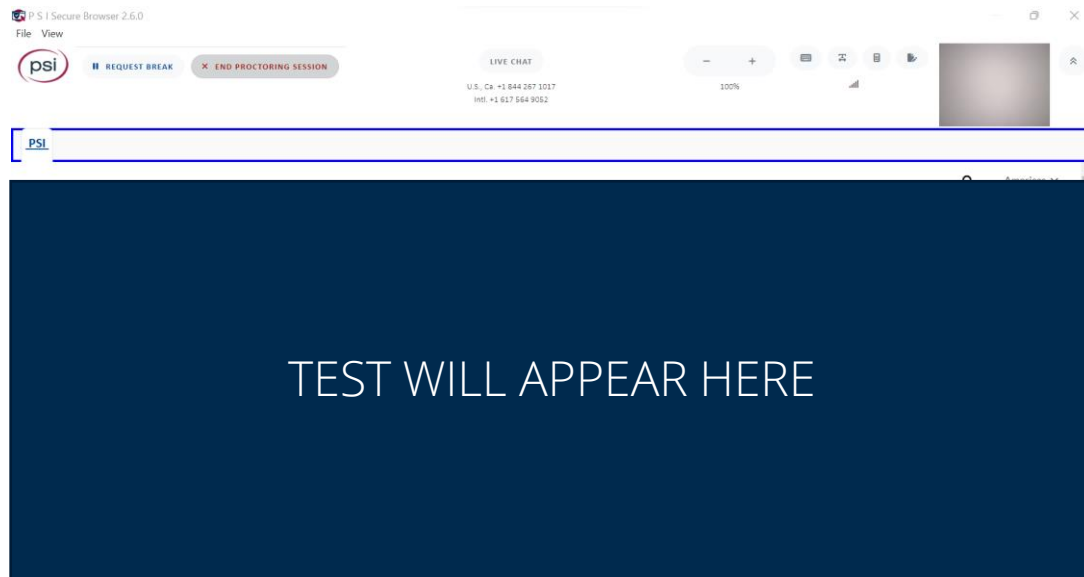
If repeated, less severe violations may result in exam termination. The test taker will receive a warning first.

After the warning is given, less severe violations may still result in exam termination.



Test Taker Ends Proctoring Session

Test Taker Can End Exam Session



End Exam Confirmation Screen

