



PSI Overview

COMPANY CONFIDENTIAL



Proven Resources and Scalability



Over
17 million assessments

delivered annually with 4M via live online proctoring

Test Center Network

Spanning **five** continents & **120+** countries

185 staff focused on

R&D, Product Development & Innovation

50+

Psychometricians & Psychologists, with **13** devoted to Certification

Delivering Assessment & Development Solutions for
75 years

Programs in
160 countries
2,200+ employees

1,000's of Proprietary Exams & Talent Assessments

Assessments in
50+ languages

Key System Attributes



PSI Bridge™ provides:

- 4 Million**
About 4 million live remote proctored assessments delivered in 2020
- Secure Browser**
Proprietary, Chromium-based secure browser for ideal levels of security
- Convenience**
Flexible candidate scheduling and on-demand access
- Flexible Exam Creation**
Customizable business rules and settings
- Weekly audits of proctors**
PSI randomly audits 10% of each proctors exams to ensure high quality service
- Incident Handling**
Customized incident rules based on 60+ irregularity categories defined by PSI
- Privacy Aware**
Less invasive option for proctored testing that require remote access



Privacy & Compliance



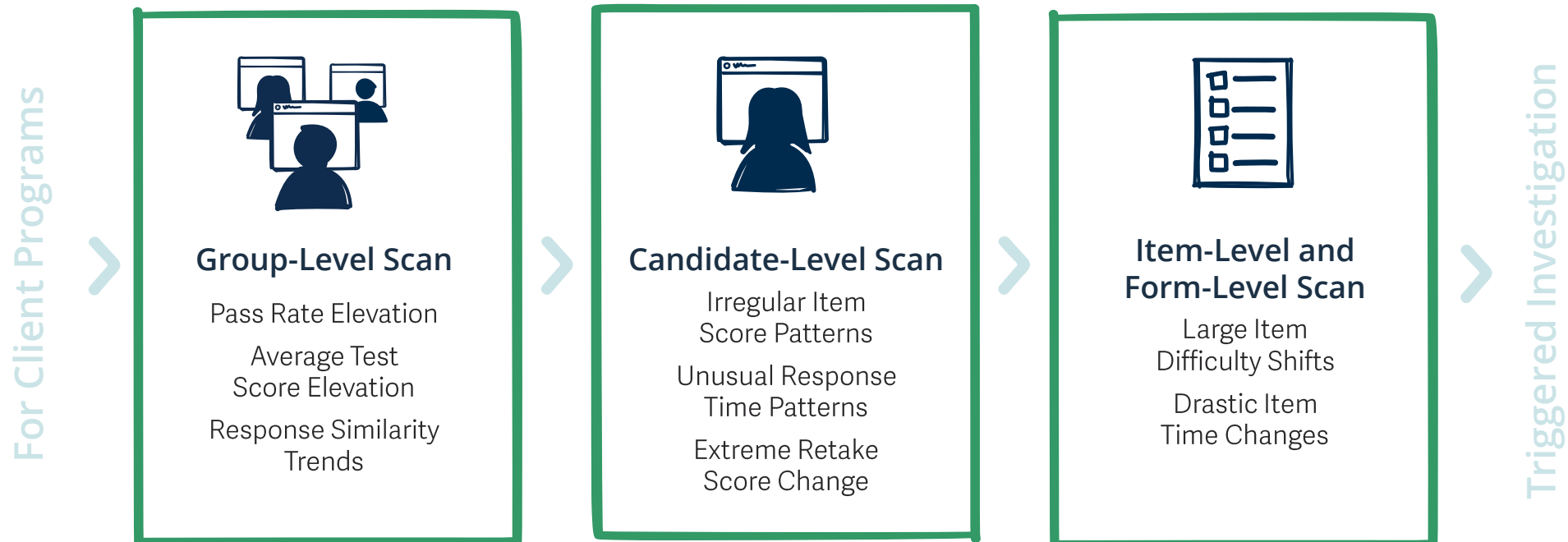
- ✓ Security is at the heart of our business
- ✓ Global team of 15+ & growing fast
- ✓ Adherence to ISO standards & commitment to the framework
- ✓ Compliance programs with FERPA, GDPR & CCPA
- ✓ Working closely with clients compliance teams

ISO 20000	Service Management
ISO 27001	Information Security
ISO 14001	Committed to the Environment
ISO 9000	Quality Management

Data Forensics and Web Crawling



PSI offers data forensic analysis and web crawling services as an added capability



Web Crawlers are software applications that search and index web pages – and can be used to identify test content posted to the web, matching it to actual test content for confirmation and completing a legal take-down process.

System Requirements

Remote Proctored Exams

What you need to know before launching the exam



System Requirements p.1 of 2



Videos

Demonstration [Bridge Demo 2022.mp4](#)

Bridge/ Remote Proctoring https://www.youtube.com/watch?v=awv9T_B4tcg&t=36s

Technical Requirements

PSI Bridge is compatible with any modern Windows or Mac OS X computers with a working webcam, microphone, and internet connection.

PSI's compatibility check tool will ensure the candidate's system meets the following technical requirements (hardware and software) for their remote proctored exam:

- **Operating system supported:** Windows 10 and later; 32bit (x86) and 64bit (x64); Mac OS X and later.
- **Browsers supported:** PSI Secure Lock-Down Browser
- **Browser settings:** The browser must accept third-party cookies for the duration of the exam ONLY
- **Webcam/microphone:** **Minimum VGA 640 x 480 resolution**, enabled built-in or external microphone
- **Bandwidth:** Minimum 400 kb/s download and upload
- **Hardware requirements:** 2GB RAM Memory; 1 GB Free Disk Space, minimum 1368x768 screen resolution

Technical Requirements – p2 of 2



- **Testing the Computer:** From the Windows or Mac computer you are going to use to take the exam, you must check to see if the computer is compatible for Live Remote Proctoring testing. If the computer is compatible, you can proceed to register to take an exam. If not, try another computer or consider taking the test at the Computer Testing Center (the test is taken at a PSI/AMP center).
 - **For PC user's** Windows 7, 8, and 10 are compatible. To find your window version, right-click on the window icon and select "run" in the box labeled "open" type in the word winver. Press enter.
 - **For Mac user's** version 10.12, 10.13 and 10.14 operating systems are needed. To find out what version you have on a MAC click on the Apple icon and click on "about this mac". Firefox and Chrome are supported for use on your PC but not Edge or Internet Explorer. For Mac users Safari, Firefox or Chrome can be used.
- **If you are not using a personal computer or if you are using a work computer**, you must ensure you have administrative rights for the secure download prior to your exam.
- **If you plan to use a work computer**, you must have administrative rights with permission to disable the firewall for remote access.
 - Ability to download and install a small program: PSI's secure web browser. In work environments with firewalls, you must have administrative access to disable the firewall. This must be insured prior to taking an exam on a work computer. The compatibility test does not test for administrative rights and firewalls.
- Here's a list of what you need:
 - Laptop or desktop computer (Windows or Mac only)
 - Webcam, Microphone, and Speakers
 - Stable Broadband Internet Connection – Minimum 500 Kbps download and 256 Kbps upload; we recommend 5Mbps or higher upload and download
 - A wired connection is preferred over wireless (WIFI)
 - Current version of Google Chrome or some other Chromium-based browser is best
 - Flash player (for PC users)
 - **Chromebooks, tablets, and cellphones are not compatible and CANNOT BE USED, they don't allow you to share your screen with a proctor.**
 - **Touchscreens cannot be used.**
 - Dual screens are not allowed

Employer/Corporate Computers



PSI avoids blocking most common corporate use applications.

For employers who choose to allow PSI exams to be taken on corporate computers, we recommend **not having monitoring software in use**. If you have monitoring software, PSI may need to have those specific application names/links in order for us to update our blocklist to accommodate them.

Employer-managed computers must also have the following urls configured to be allowed in your [B2B] firewalls in order for SB to function behinds them.

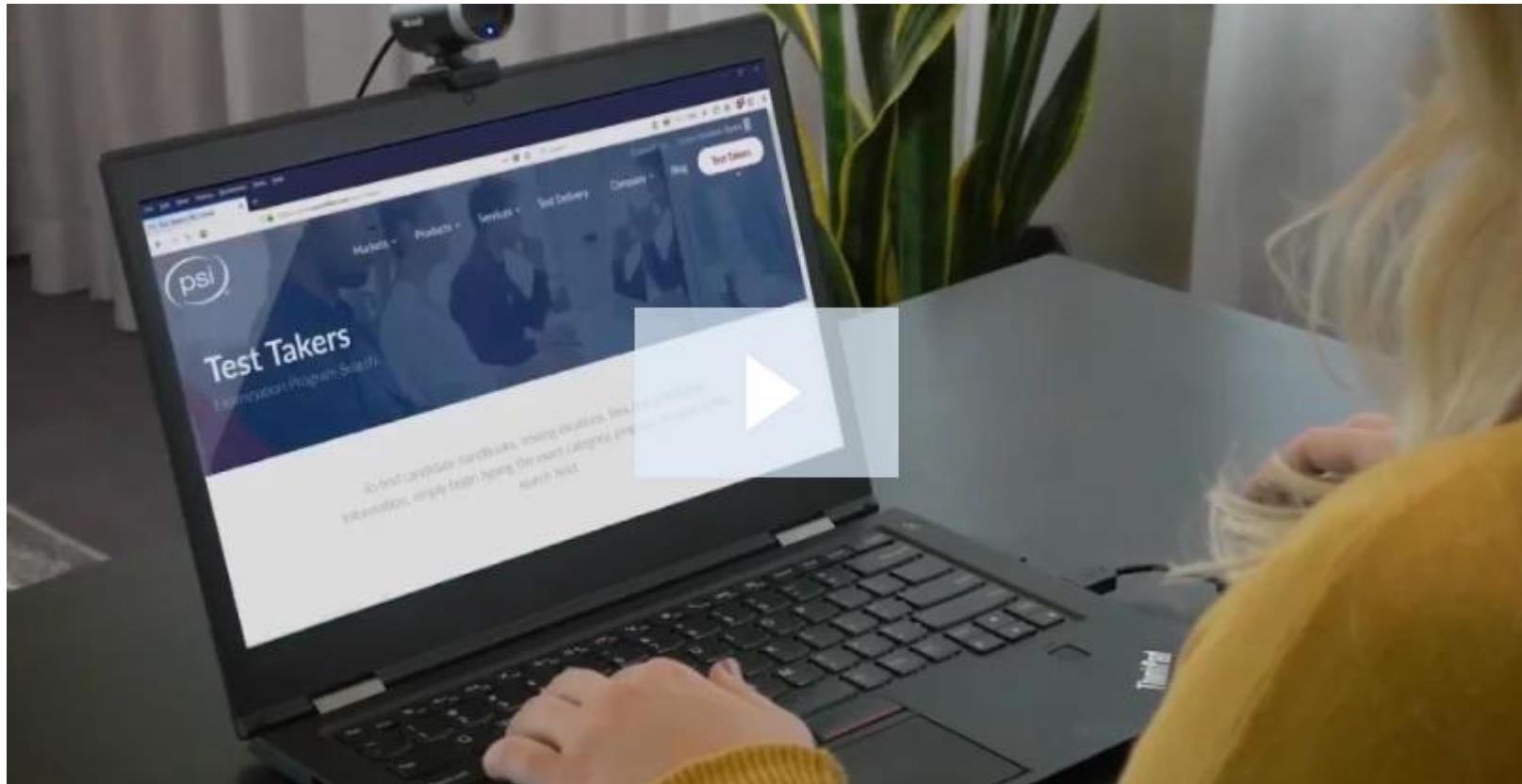
- Twilio: [here](#)
- Aply: [here](#)
- AWS: *aws.amazon.com
- PSI: *psiexams.com

Video Tutorial



Click on the link to see how to launch a secure, remote proctored exam.

<https://content.psonline.com/online-proctoring-experience-video>



Test Center Exams



Click on the tutorial link to learn more about taking an exam at a PSI test center

[Test Takers - PSI Online](#)

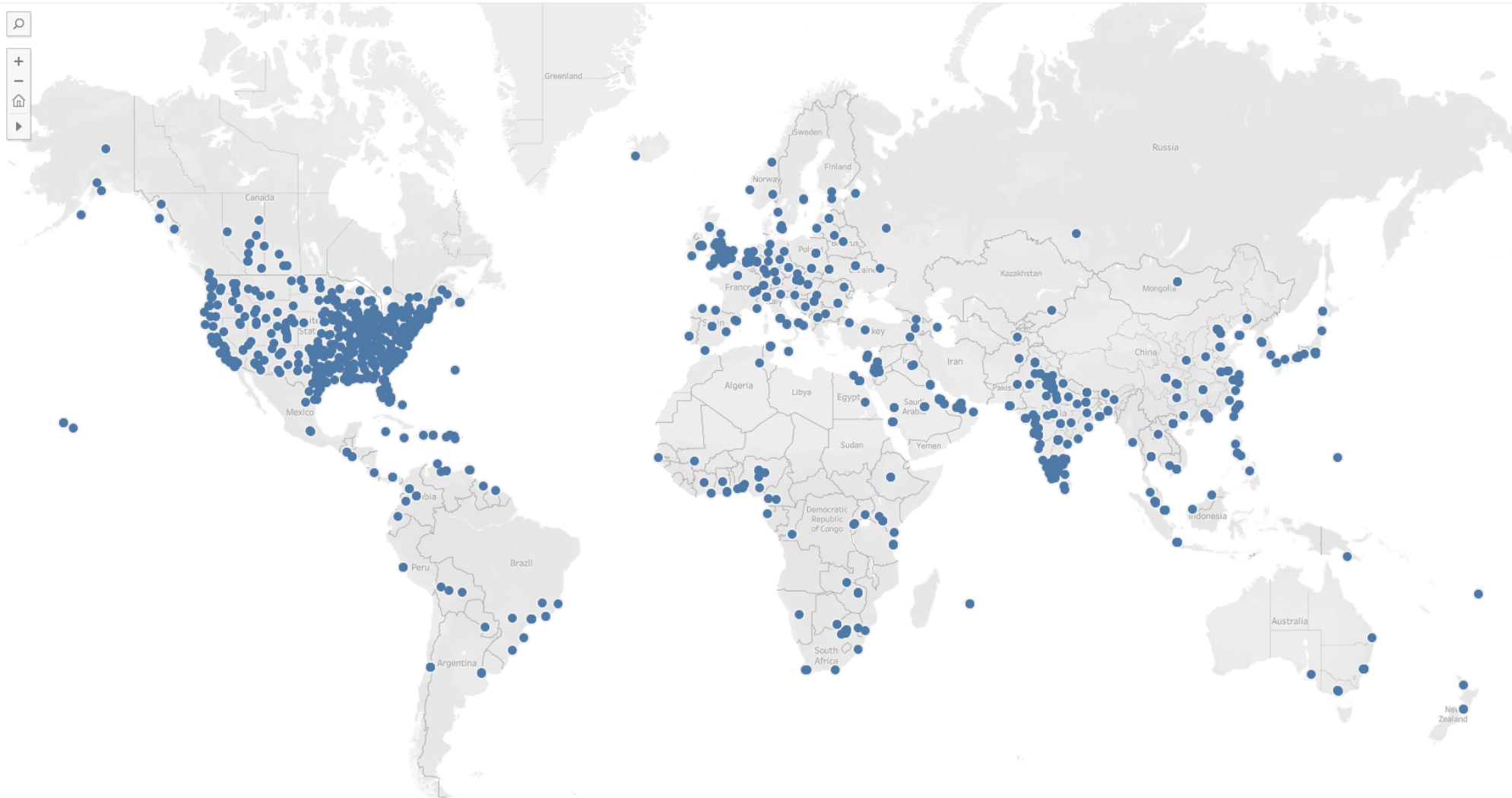


Test Center Coverage

PSI has over 1,200 high-stakes test centers in over 140 countries



WorldWide



Thank you for your partnership



Learn more at psionline.com